BIGCOMMERCE

10 Signs it's Time for a New Enterprise Ecommerce Platform

To help your enterprise business determine if it's time to replatform, we've put together a questionnaire addressing some of the most common pain points we hear about from merchants. If you answer "yes" to the majority of these questions, it might be time to make the switch.

1 Does tedious manual work on maintenance, updates and security drive up costs?

2 Are you unable to get to market quickly with new promotions or make simple website updates because you're overly reliant on developers?

3 Is your platform unable to handle complex catalogs or high transaction volumes?

4 Do you often scramble to keep up when the business wants to implement a new growth strategy (such as adding a channel) that the platform doesn't support out-of-the-box?

5 Are you forced to use your platform's preferred or proprietary solutions instead of the tools you want?

6 Do you often run into functionality limitations or technical issues that prevent innovation?

7 Does your website suffer from slow site speed and responsiveness?

8 Are you frustrated with a lack of timely guidance, support and expertise when you need it?

9 Does your current ecommerce platform lack essential omnichannel capabilities or integrations?

10 Do you often feel that you're unable to deliver the customer experience you want?

Start planning your enterprise ecommerce platform migration by downloading our **Replatforming Guide.**